Your Cost for Wastewater

Your sewer charges pay to collect, clean and treat wastewater generated by your home or business. This includes operating costs to provide daily services, capital investments to upgrade our sewer system and administrative costs to run the utility.

Sewer services in Hamilton County are equal to approximately 1 - cent per gallon of the average household use. While no one likes to see costs go up, rising costs for sewer services are not unique to the Cincinnati region. Other utilities across the country are upgrading their sewer systems and face similar economic challenges.

Detailed information about Project Groundwork - our plan to upgrade our system, reduce or eliminate sewer overflows, improve public health and our local rivers and streams - can be found at www.projectgroundwork.org

Metropolitan Sewer District of Greater Cincinnati
1600 Gest Street, Cincinnati, OH 45204
513.244.1300 www.msdsgc.org
At the Metropolitan Sewer District of Greater Cincinnati, we believe that improved sewer services can create cleaner waterways and a healthier community.

Protecting public health through the collection and treatment of wastewater is our highest priority.

We work 24 hours a day, 7 days a week to collect your wastewater, clean and treat it, and return the water safely to the environment. With you in mind, we constantly look for ways to optimize our processes and performance to keep these operating costs low.

For most people, sewers are out of sight and out of mind. But below our streets and landscapes is a maze of sewers that transports wastewater from our homes and businesses to one of seven wastewater treatment plants in Hamilton County.

A majority of these sewer pipes were built years ago. Today, parts of our sewer system are outdated and/or deteriorating and can’t contain all combined water (wastewater and stormwater) flows. As a result, 11.5 billion gallons of stormwater and untreated sewage overflow into local rivers and streams and can also back up into basements.

To fix this problem, we are investing in our sewer system under a federal mandate. On January 9, 2015 a wastewater rate increase went into effect that will add about 13 cents a day or $11.96 more per quarter to the average* customer’s cost for sewer services. Your sewer service costs are based on the quantity of water you use. Information about the amount of water you use can be found on your water bill.

Need help calculating your charges?
Call 513-591-7700
Monday – Friday
7:30 am – 5:30 pm
We’re here to help!

*assumes use of 25 ccfs/quarter