



Service Description	Total for 2024 through April	Total for 2023	Total for 2022	Total for 2021	Total for 2020
Sewer Back Up (SBU)					
Sewer Backup (SBU) Investigation Work Orders	1,253	2,336	3,160	3,345	3,773
Properties Considered for Cleanups	190	121	182	493	621
SBU Cleanups Performed/Accepted	144	93	147	353	465
Cleanouts Installed at ROW (by MSD Repair Section)	125	1,107	916	746	1,010
Prevention Program					
Properties Contacted	70	28	132	94	130
Properties Protected	12	62	79	68	87
Professional Service Costs- Operating Funds	\$ 205,788	\$ 783,146	\$ 983,330	\$ 1,123,450	\$ 957,123
Contractor Costs- Operating Funds	\$ 1,491,277	\$ 4,249,812	\$ 5,493,199	\$ 3,459,762	\$ 4,897,942
Total SBU Prevention Dollars Spent	\$ 1,697,065	\$ 5,032,958	\$ 6,476,529	\$ 4,583,212	\$ 5,855,065
Claims					
Settlement Checks Processed	7	63	85	116	165
Average Processing Time for Settlements Offered (in days)	42	34	33	30	37
Claim Costs- Operating Funds	\$ 94,423	\$ 402,312	\$ 905,564	\$ 696,782	\$ 1,056,667
Expenses to Date					
MSD SBU Labor	\$ 305,432	\$ 773,423	\$ 820,374	\$ 775,900	\$ 694,267
Total Clean Up Costs- Operating Funds *	\$ 632,179	\$ 358,852	\$ 588,377	\$ 1,435,108	\$ 1,923,968
SBU Customer Service- Operating Funds	\$ 256,239	\$ 1,094,705	\$ 858,506	\$ 720,568	\$ 736,113
TOTAL FUNDS SPENT	\$ 2,985,338	\$ 7,662,250	\$ 9,649,349	\$ 8,211,571	\$ 10,266,080
Total spent 2004 to date	\$ 162,485,199	\$ 159,499,860	\$ 151,837,610	\$ 142,188,260	\$ 133,976,689

*estimated



Service Description	Total for 2019	Total for 2018	Total for 2017	Total for 2016	Total for 2015
Sewer Back Up (SBU)					
Sewer Backup (SBU) Investigation Work Orders	3,610	3,857	5,135	5,850	3,419
Properties Considered for Cleanups	545	648	915	2,284	199
SBU Cleanups Performed/Accepted	422	531	715	1,253	152
Cleanouts Installed at ROW (by MSD Repair Section)	860	779	851	1,064	1,224
Prevention Program					
Properties Contacted	162	146	170	170	32
Properties Protected	102	100	61	12	15
Professional Service Costs- Operating Funds	\$ 1,460,826	\$ 1,277,369	\$ 1,162,243	\$ 283,187	\$ 472,550
Contractor Costs- Operating Funds	\$ 5,271,280	\$ 5,969,830	\$ 1,737,291	\$ 523,951	\$ 880,697
Total SBU Prevention Dollars Spent	\$ 6,732,106	\$ 7,247,199	\$ 2,899,534	\$ 807,138	\$ 1,353,247
Claims					
Settlement Checks Processed	189	346	1,296	404	109
Average Processing Time for Settlements Offered (in days)	35	68*	59*	51*	25
Claim Costs- Operating Funds	\$ 2,281,197	\$ 2,786,489	\$ 9,932,467	\$ 1,944,924	\$ 476,659
Expenses to Date					
MSD SBU Labor	\$ 881,937	\$ 890,407	\$ 957,645	\$ 776,263	\$ 288,162
Total Clean Up Costs- Operating Funds *	\$ 1,752,050	\$ 2,022,170	\$ 3,278,864	\$ 6,556,014	\$ 593,118
SBU Customer Service- Operating Funds	\$ 1,064,501	\$ 984,330	\$ 1,942,486	\$ 1,237,535	\$ 1,291,962
TOTAL FUNDS SPENT	\$ 12,711,790	\$ 13,930,596	\$ 19,010,996	\$ 11,321,875	\$ 4,003,148
Total spent 2004 to date	\$ 123,710,610	\$ 110,998,819	\$ 97,068,223	\$ 78,057,227	\$ 66,735,353



Service Description	Total for 2014	Total for 2013	Total for 2012	Total for 2011	Total for 2010
Sewer Back Up (SBU)					
Sewer Backup (SBU) Investigation Work Orders	3,363	4,351	4,250	6,547	5,020
Properties Considered for Cleanups	215	390	422	816	480
SBU Cleanups Performed/Accepted	110	241	270	572	316
Cleanouts Installed at ROW (by MSD Repair Section)	1,353	1,275	1,050		
Prevention Program					
Properties Contacted	27	63	70	121	50
Properties Protected	31	60	53	36	12
Professional Service Costs- Operating Funds	\$ 497,083	\$ 315,630			
Contractor Costs- Operating Funds	\$ 1,261,967	\$ 1,186,345			
Total SBU Prevention Dollars Spent	\$ 1,766,399	\$ 2,625,962	\$ 2,567,524	\$ 2,748,636	\$ 1,159,774
Claims					
Settlement Checks Processed	106	181	203	307	163
Average Processing Time for Settlements Offered (in days)	25	14	11	15	13
Claim Costs- Operating Funds	\$ 638,587	\$ 755,310	\$ 772,019	\$ 1,139,811	\$ 703,983
Expenses to Date					
MSD SBU Labor	\$ 286,161	\$ 460,746	\$ 474,422	\$ 370,670	\$ 316,838
Total Clean Up Costs- Operating Funds *	\$ 445,337	\$ 1,063,932	\$ 1,130,631	\$ 2,228,966	\$ 1,106,279
SBU Customer Service- Operating Funds	\$ 832,540	\$ 870,460	\$ 639,099	\$ 1,010,763	\$ 1,009,267
TOTAL FUNDS SPENT	\$ 3,969,023	\$ 5,776,411	\$ 5,583,695	\$ 7,498,847	\$ 4,296,142
Total spent 2004 to date	\$ 62,732,205	\$ 58,763,182	\$ 52,986,771	\$ 47,403,076	\$ 39,904,229



Service Description	Total for 2009	Total for 2008	Total for 2007	Total for 2006	Total for 2005
Sewer Back Up (SBU)					
Sewer Backup (SBU) Investigation Work Orders	4,806	3,776	3,158	3,109	3,081
Properties Considered for Cleanups	416	712	552	596	510
SBU Cleanups Performed/Accepted	278	366	256	285	353
Cleanouts Installed at ROW (by MSD Repair Section)					
Prevention Program					
Properties Contacted	90	122	123	142	360
Properties Protected	22	33	50	169	236
Professional Service Costs- Operating Funds					
Contractor Costs- Operating Funds					
Total SBU Prevention Dollars Spent	\$ 1,253,842	\$ 1,267,096	\$ 2,041,882	\$ 4,750,250	\$ 6,651,127
Claims					
Settlement Checks Processed	147	187	172	141	226
Average Processing Time for Settlements Offered (in days)	14	n/a	n/a	n/a	n/a
Claim Costs- Operating Funds	\$ 618,333	\$ 712,178	\$ 515,410	\$ 513,097	\$ 797,451
Expenses to Date					
MSD SBU Labor	\$ 300,496	\$ 203,479	\$ 221,206	\$ 344,385	\$ 546,668
Total Clean Up Costs- Operating Funds *	\$ 843,556	\$ 1,039,144	\$ 533,103	\$ 665,206	\$ 906,005
SBU Customer Service- Operating Funds	\$ 857,883	\$ 941,640	\$ 857,745	\$ 970,913	\$ 1,255,738
TOTAL FUNDS SPENT	\$ 3,874,110	\$ 4,163,537	\$ 4,169,346	\$ 7,243,851	\$ 10,156,989
Total spent 2004 to date	\$ 35,608,088	\$ 31,733,978	\$ 27,570,441	\$ 23,401,095	\$ 16,157,244



	Total for 2004
Service Description	
Sewer Back Up (SBU)	
Sewer Backup (SBU) Investigation Work Orders	3,803
Properties Considered for Cleanups	444
SBU Cleanups Performed/Accepted	361
Cleanouts Installed at ROW (by MSD Repair Section)	
Prevention Program	
Properties Contacted	2,373
Properties Protected	108
Professional Service Costs- Operating Funds	
Contractor Costs- Operating Funds	
Total SBU Prevention Dollars Spent	\$ 2,674,734
Claims	
Settlement Checks Processed	172
Average Processing Time for Settlements Offered (in days)	n/a
Claim Costs- Operating Funds	\$ 348,648
Expenses to Date	
MSD SBU Labor	\$ 933,708
Total Clean Up Costs- Operating Funds *	\$ 854,070
SBU Customer Service- Operating Funds	\$ 1,189,095
TOTAL FUNDS SPENT	\$ 6,000,255
Total spent 2004 to date	\$ 6,000,255